

The Ever After Estate

Welcome Packet



About Check-In/Check-Out

1-2 days prior to your arrival, an agent will phone you to confirm your desired check-in time. (S)he will meet you at The Ever After Estate and give you a 45 minute guided tour and answer any questions you might have. If you believe you will be more than 30 minutes later than scheduled, please phone your check-in agent well in advance to let them know as (s)he will specifically create an appointment time slot reflecting your request. If you need anything throughout your stay, your agent will only be a phone call or text message away. Additionally, The Ever After Estate is stocked with several copies of the attached Renter's Manual which will familiarize you with all equipment.

Getting To The Estate

Most GPS systems will be able to get you to The Ever After Estate quite easily. We are located approximately 45 minutes from Orlando International Airport. The Estate's address is 9512 Oak Island Lane, Clermont, Florida 34711. Your assigned gate code is 5734. In short, you will take the 528 WEST out of the airport to the FLORIDA TURNPIKE NORTH. Take the Turnpike NORTH to the exit for Clermont/Winter Garden / SR 50. Turn LEFT onto SR 50 WEST. Go through Clermont (note: around the intersection of SR 50 & US 27—are where many strip malls, chain restaurants, etc; are—especially on 27!)... Follow 50 all the way through and beyond Clermont back into the countryside... You will see a Burger King/Publix Shopping Center on your right.. soonafter, you will turn LEFT onto CR-56A (aka Montevista Road).. Follow 565 A South for 3.1 miles and turn LEFT onto OAK ISLAND LANE. Our gates are at the very, very end of the road...*

What If Something at The Estate Breaks Or Is Not Working During My Stay?

Even Walt Disney World occasionally has a ride or two down for service. It is possible during your stay that an item here or there may need repair. Most things can be fixed surprisingly fast during your stay. Please don't hesitate to let your agent know about anything broken, missing, etc; and they will ensure it is repaired in the speediest way possible. On rare occasion, an entertainment item may not be repairable as promptly (i.e. if a video game machine suddenly needs a part replacement)

Where Is The Nearest Grocery Store?

Clermont is a sprawling suburb of Orlando and there are many grocery stores, restaurant chains, and malls within just 15 minutes of the Estate. There is also a shopping center less 10 minutes away (on SR 50) featuring a Publix Grocery Store, Burger King, Subway's, Chinese Take-Out, a Sushi Restaurant and more. Also barely 10 minutes away is the smaller town of Groveland—which has a good selection of local cuisine, shopping, and non-chain/"mom & pop" grocery stores.

Do You Have Pots, Pans, Toilet Paper, Towels, etc;etc;?

Yes! We provide just about everything you can imagine. You will be provided with towels, pots, pans, kettles, coffee makers, microwavers, toasters, blenders...and carousel rides! Pretty much: ANYTHING you need IS provided BUT if you have a potentially rare/uncommon request, please check with us first! We provide ONE round of toilet paper per bathroom.

Additional Services Available / Through Outside Parties

Private Chef – Available for breakfast, lunch dinner, barbecues, etc;- Menus are fully customizable. Rates vary depending on menu selections, number of people, etc;

**Another great option is our HAWAIIAN LAUUAU PARTY---The pool area becomes Polynesian themed, a great buffet is served...Dancers..and even fireeaters—come out to perform!*

Massage Therapist – Massage therapy is only \$85/hour plus gratuities—While most of our guests enjoy their massages poolside, you can choose ANY location at the Estate!

Personal Training – A fitness instructor and retired competitive body builder will train you at our home gym and/or around the property. \$ 75/hour + gratuity.

Pool Heat – Pool heat (84-88 degrees F depending on season) is available during your stay. It will require that we run the pool motors 24 hours per day and begin at least 1 day prior to your arrival to ensure that the pool is properly heated when you check-in. Pool heat averages \$23/day. Unless you require VERY warm water, it is not necessary most of the year. Florida pool water usually* only gets cold from late December through mid-March [and sometimes a bit earlier or later in the year]. It is best to ask ahead about current conditions before opting to add pool heat.

Gratuities

We are often asked about gratuities for housekeeping and check-in staff.... Typically, guests have given 10-15% of the cleaning fee (about \$100)... but it's completely up to each individual client. If you choose to leave a gratuity for the staff to share, please use the marked envelope provided and left for you in the main house kitchen.

THANK YOU !
WE LOOK FORWARD TO
MEETING YOU AT CHECK-IN!

